

# Resident Benefits Package \$35 per month

Your Resident Benefit Package is included with ALL lease agreements and includes the following:

## Air Filter Supplies

Every other month we will conveniently mail air Iters of the correct size for you to install throughout your rental home. Let us know if you have a medical need for special allergen Iters.



### Utilities Concierge Setup

CPM will have a utilities concierge service reach out to you and assist in having all of your utilities connected prior to your moving in to your Rental Home.

## Tenant Portal

You will have free access to our Tenant Portal which will allow you to submit maintenance requests, pay online and access electronic statements.



#### Regular Property Visits.

Throughout the year we will schedule property visits for us to come check on the property and make sure you are doing okay and see if there is anything in particular that you need that you may not have already asked.

## Credit Reporting for All Rental Payments.

Your on-time rental payments will help build your credit. We report all rent-payment history to Experian which will help establish your positive rental history and could raise your credit score.





On Line pet record portal to manage your pet and assistance animal records



## Waiver of One Late Fee.

CPM will grant a one-time waiver of a late fee.



CPM will grant a one-time waiver of a returned ACH or Check payment fee.

## • Discounted Sales ✓ Commission.

When the time comes for you to buy a new home, if you use an CPM sales agent as your buyer's agent, CPM will give you a rebate from our commission. This rebate would be used to o set your closing costs. CPM keeps 2% and any amount over that is yours!\*

\*Buyer's agent rebate subject to change. Minimum buyer's broker commission of 2% of sale price, or \$4,000, whichever is greater. Any additional amount would be rebated to buyer at settlement. Rebate subject to written buyer broker agreement as well as lender approval.



Resident Bene ts Package is REQUIRED with ALL lease agreements with Carolina Property Management Services. Resident Bene ts Package will be billed as one charge on a monthly basis.



CarolinasPropertyManagement.com